JS 44 (Rev. 06/17)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS Kelly J. Keener				DEFENDANTS Consolidated Scrap Resources, Inc.						
(b) County of Residence of First Listed Plaintiff York (EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.						
(c) Attorneys (Firm Name, Address, and Telephone Number) Amanda Snoke Dubbs, Esq. 294 Dew Drop Road York, PA 17402 Telephone: (717)430-6730				Attorneys (If Known) Schaun Henry, Esq. McNees Wallace & Nurick, LLC 100 Pine Street, Harrisburg, PA 17108						
II. BASIS OF JURISDI	CTION (Place an "X" in O	ne Box Only)	III. CI	TIZENSHIP OF	PRIN	CIP	AL PARTIES	(Place an "X" in	One Box j	for Plaintif,
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2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizensh.)	ip of Parties in Item III)	Citize	en of Another State	□ 2	O 2	Incorporated and of Business In		D 5	1 5
				en or Subject of a reign Country	3	5 3	Foreign Nation		□ 6	D 6
IV. NATURE OF SUIT				-			here for: Nature			
CONTRACT 110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enforcement of Judgment 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excludes Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property		PERSONAL INJUR 365 Personal Injury - Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability 368 Asbestos Persona Injury Product Liability PERSONAL PROPEI 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage 385 Property Damage 285 Property Damage Product Liability PRISONER PETITIO Habeas Corpus: 463 Alien Detainee 510 Motions to Vacate Sentence 530 General	1	DEFEITURE/PENALT 5 Drug Related Seizure of Property 21 USC 88 6 Other 1 Fair Labor Standards Act 1 Labor/Management Relations 1 Railway Labor Act 1 Family and Medical Leave Act 10 Other Labor Litigation 11 Employee Retirement Income Security Act 1 IMMIGRATION 2 Naturalization Applicat 5 Other Immigration Actions	0 4 4 0 8 0 8 0 8 0 8 0 8 0 8 0 8 0 8 0	22 App 23 With 28 U 28 U 29 With 28 U 29 Cop 30 Pate 35 Pate 18 W 40 Trac 40 CIAI 61 HIA 62 Blaca 65 RSI 65 RSI 67 TI IRS-	nkruptcy cal 28 USC 158 drawal USC 157 RTY RIGHTS grights nt nt - Abbreviated t Drug Application	375 False Cl. 376 Qui Tam 3729(a) 400 State Re 410 Antitrus 430 Banks an 450 Commer 460 Deportat 470 Racketee Corrupt 480 Consum 490 Cable/Sc 850 Securitie Exchang 890 Other St 891 Agricult 893 Environm 895 Freedom Act 896 Arbitrati 899 Adminis	statut aims Act n (31 USC)) aapportion t nd Bankin ree tion er Influen Organizat er Credit at TV ges/Commo ge atutory Ac ural Acts nental Ma n of Inform ion strative Pre iew or Ap Decision tionality of	ment any ced and cions oddities/ ctions atters mation ocedure opeal of
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VI. CAUSE OF ACTIO	N 42 U.S.C.A 1210 Brief description of ca	iuse:			statutes u	nless d	iversity):			
Americans with Disabilities Act in En VII. REQUESTED IN COMPLAINT: □ CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P.				DEMAND \$ CHECK YES only if demanded in complain JURY DEMAND: ▼ Yes □ No						
VIII. RELATED CASI IF ANY	E(S) (See instructions):	JUDGE			Ε	OCKI	ET NUMBER			
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FOR OFFICE USE ONLY										
	MOUNT	APPLYING IFP		JUDGE			MAG. JUE	OGE		

IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

KELLY J. KEENER, : Civil Action No.

Plaintiff :

v. :

CONSOLIDATED SCRAP :

RESOURCES, INC. : JURY TRIAL DEMANDED

Defendant

COMPLAINT

- 1. Plaintiff, Kelly J. Keener, is a citizen of the United States presently residing in Dover, Pennsylvania.
- 2. Defendant, Consolidated Scrap Resources, Inc., is believed to be a corporation registered with the Commonwealth of Pennsylvania with its principal place of business located in York, Pennsylvania.
- 3. Plaintiff was at all relevant times an employee of the Defendant and at all relevant times worked for the Defendant in the Commonwealth of Pennsylvania under its authority and control.
- 4. At all times relevant to the matters alleged in this complaint, Defendant has been engaged in the business of purchasing and recycling of the metal within the Pennsylvania; Defendant has been engaged in an industry affecting commerce; and Defendant had twenty or more employees for each working

- day in each of twenty or more calendar weeks in the current or preceding calendar year.
- 5. This action seeking redress for discrimination in violation of the American with Disabilities Act ("ADA"), 42 U.S.C.A. § 12101 et seq.
- 6. Jurisdiction lies in this Court pursuant to 28 U.S.C. §1343 (a)(3) and (4), 42 U.S.C. §12201 et seq., 29 U.S.C. §1132; and 28 U.S.C. §1331. Supplemental jurisdiction is based upon 28 U.S.C. §1367(a).
- 7. Venue is proper because the acts of discrimination giving rise to the Plaintiff's claim occurred in this judicial district and Defendant maintains a place of business in this judicial district.
- 8. Plaintiff has fulfilled all conditions precedent to the institution of this action under ADA. She timely filed a charge of discrimination against Defendants with the United States Equal Employment Opportunity Commission, U.S. Department of Justice and has received a Right to Sue letter, attached as Exhibit A.
- 9. Plaintiff began her employment with Defendant on May 2007, as a Cashier.
- 10. On or about October 2011, Plaintiff was promoted to the position of Account Representative.
- Beginning in 2011, Plaintiff verbally notified Defendant of her disabilities,Depression and Anxiety.

- 12. In or around March 2016, Todd Zuckerman became Plaintiff's supervisor.
- 13. In or around April 2016, Mr. Zuckerman wrote Plaintiff up for alleged performance issues which occurred prior to Mr. Zuckerman becoming her supervisor and Defendant advised Plaintiff that her performance would be reviewed in ninety (90) days.
- 14. In or around July 2016, Plaintiff's performance was reviewed and Defendant advised her that everything was okay but her performance would be rereviewed on or about November 2016.
- 15. On or about September 20, 2016, Plaintiff again notified Human Resource

 Manager Carol Strayer, Senior Vice President Marty Fogle, and Supervisor

 Todd Zuckerman of her disabilities.
- 16. Plaintiff notified Defendant's agents about Plaintiff's disability which substantially limits Plaintiff's ability to see, hear, talk, care for herself, think, and concentrate.
- 17. At this time, Plaintiff requested the reasonable accommodation of closing her door when she worked in the office and pulling off to the side of the road when performing job duties on the road when her disabilities begin to manifest.
- 18. Plaintiff can perform the essential functions of my job with the reasonable accommodations requested.

- 19. Subsequently after being notified of Plaintiff's disability, Defendant began to treat her, differently than similarly situated non-disabled employees.
- 20. The Defendant failed to provide Plaintiff with any reasonable accommodations related to the Plaintiff's disability.
- 21. Plaintiff's differential treatment included, but is not limited to the following adverse employment actions:
 - a. Refusing Plaintiff reasonable accommodations for her disability;
 - b. Demoting Plaintiff;
 - c. Assigning Plaintiff jobs that Defendant knew she would be unable to perform for the purpose of setting Plaintiff up for termination or to cause her to voluntarily quit her position;
 - d. Excessively monitoring Plaintiff's actions and work performance and engaging in a generally hostile manner towards her;
 - e. Eventually terminating Plaintiff's employment.
- 22. Plaintiff could have easily performed her job to the expectations of her employer with a reasonable accommodation. Instead, Defendant refused to provide Plaintiff with a reasonable accommodation for her condition.

Count I

- 23. Plaintiff incorporates herein by reference as if specifically pleaded the allegations contained in Paragraphs 1-22.
- 24. Title I of the ADA requires employers with 15 or more employees to provide qualified individuals with disabilities an equal opportunity to benefit from the full range of employment-related opportunities available to others.
- 25. At all times relevant, Plaintiff was disabled as defined by the ADA, due to her impairments that significantly restricts her major life activities.
- 26. At all times relevant, Plaintiff could perform her essential job functions with reasonable accommodations from her employer.
- 27. Instead of accommodating Plaintiff's conditions, Defendants subjected Plaintiff to differential treatment and adverse actions as outlined above during her employment in violation of the ADA.
- 28. Non-disabled employees were not subjected to the same treatment, forced demotion, subjected to constructive discharge, or termination.
- 29. Defendant retained similarly situated non-disabled employees who had no higher skill level or experience than Plaintiff.
- 30. Defendant's wrongful acts, individually and/or by and through its agents, were intentional, willful and wanton, malicious, oppressive, and in total

- disregard and reckless indifference to Plaintiff's rights under the ADA, and justify the awarding of exemplary, liquidated and/or punitive damages.
- 31. As a direct and proximate result of the acts engaged in by Defendant,

 Plaintiff suffered severe damages, including but not limited to loss of pay,

 past and future, loss of career opportunities, loss of future earnings, loss of

 benefits past and future, and other incidentals and benefits of employment;

 severe emotional distress; humiliation, embarrassment; damage to

 reputation, attorney's fees, costs and other damages allowed under the ADA.

WHEREFORE, Plaintiff respectfully requests judgment against Defendant in an amount that will fully compensate her for her injuries and damages for Defendant's violation of Plaintiff's rights under the ADA and award Plaintiff reinstatement, damages for loss of wages, past and future, loss of future earnings, loss of career opportunities, loss of employee benefits, past and future, severe emotional distress, pain and suffering, embarrassment, humiliation, damage to reputation, court costs, expense of litigation, expert witness fees, reasonable attorney's fees, punitive damages, and prejudgment interest, as well as any other further relief the Court deems just and appropriate.

Count II

32. Plaintiff incorporates herein by reference as if specifically pleaded the allegations contained in Paragraphs 1-31.

- 33. Plaintiff has a protected right as a qualified individual with a disability for an equal opportunity to benefit from the full range of employment-related opportunities available to others.
- 34. The ADA requires employers to engage in an interactive process with individuals with disabilities to evaluate how their condition may be accommodated.
- 35. The ADA also requires employers to make reasonable accommodations to the known physical limitations of individuals with disabilities unless it results in undue hardship.
- 36. Defendant would not have suffered any undue hardship in providing the reasonable accommodation requested by Plaintiff for her disability.
- 37. Plaintiff attempted to exercise her rights under the ADA through requests for reasonable accommodations.
- 38. Defendant failed to engage in the interactive process with Plaintiff to determine how it could accommodate Plaintiff's condition, and refused to grant Plaintiff reasonable accommodations for her disability on more than one occasion, in violation of the ADA, and instead denied her requests without justifiable cause.

- 39. The above-mentioned acts of Defendant, individually and through its agents, were willful, wanton, malicious, oppressive, and justify awarding of exemplary and punitive damages.
- 40. As a direct and proximate result of the acts engaged in by Defendant,

 Plaintiff suffered severe financial damages, including but not limited to loss
 of pay, past and future, loss of career opportunities, loss of future earnings,
 lost benefits, past and future, and other incidental and benefits of
 employment; severe emotional distress, humiliation, embarrassment;
 physical harm, exacerbation of her medical condition; damage to reputation,
 attorney's fees, costs and other damages allowed under the ADA.

WHEREFORE, Plaintiff respectfully requests judgment against Defendant in an amount that will fully compensate her for her injuries and damages for Defendant's violation of Plaintiff's rights under the ADA and award Plaintiff reinstatement, damages for loss of wages, past and future, loss of future earnings, loss of career opportunities, loss of employee benefits, past and future, severe emotional distress, pain and suffering, embarrassment, humiliation, damage to reputation, court costs, expense of litigation, expert witness fees, reasonable attorney's fees, punitive damages, and prejudgment interest, as well as any other further relief the Court deems just and appropriate.

Count III

- 41. Plaintiff incorporates herein by reference as if specifically pleaded the allegations contained in Paragraphs 1-40.
- 42. On or about March 3, 2017, Plaintiff filed a complaint against Defendant with the Pennsylvania Human Relations Commissions ("PHRC") alleging that the Defendant discriminated against her because of her disability by forcing her resignation and not providing Plaintiff with a reasonable accommodation.
- 43. The acts of Defendant as alleged herein violate the Pennsylvania Human Relations Act, §5(a), 43 P.S.§955(5)(a).
- 44. As a result of the acts of Defendant as alleged herein, in addition to the injuries described above, Plaintiff suffered embarrassment, humiliation, emotional distress and mental anguish, for which Plaintiff seeks damages from Defendant.
- 45. Plaintiff prays that Defendant be required to provide all appropriate remedies under §9 of the Pennsylvania Human Relations Act.

WHEREFORE, Plaintiff respectfully requests judgment against Defendant in an amount that will fully compensate her for her injuries and damages for Defendant's violation of Plaintiff's rights under the PHRA and award Plaintiff reinstatement, damages for loss of wages, past and future, loss of future earnings,

loss of career opportunities, loss of employee benefits, past and future, severe emotional distress, pain and suffering, embarrassment, humiliation, damage to reputation, court costs, expense of litigation, expert witness fees, reasonable attorney's fees, punitive damages, and prejudgment interest, as well as any other further relief the Court deems just and appropriate.

Count IV

- 46. Plaintiff incorporates herein by reference as if specifically pleaded the allegations contained in Paragraphs 1-45.
- 47. On or about February 2017, Defendant demoted Plaintiff to a Cashier position.
- 48. From on or about February 2017 through March 3, 2017, Supervisor

 Zuckerman discriminated against me with respect to the term and conditions of my employment.
- 49. Supervisor Zuckerman constantly called Plaintiff, subjected her work to greater scrutiny, ignored Plaintiff when she spoke, disrespected Plaintiff in front of coworkers, and increased Plaintiff's workload.
- 50. Defendant did not provide a reason for these actions.
- 51. Account Representatives, Rachel Brillhart and Matt Henry, who were non-disabled were not subjected to constant telephone calls, greater work

- scrutiny, ignored when they spoke, disrespected in front of other coworkers, or had their workload increased.
- 52. As a result of the acts of Defendant as alleged herein, in addition to the injuries described above, Plaintiff suffered embarrassment, humiliation, emotional distress and mental anguish, for which Plaintiff seeks damages from Defendant.

WHEREFORE, Plaintiff respectfully requests judgment against Defendant in an amount that will fully compensate her for her injuries and damages for Defendant's violation of Plaintiff's rights under ADA, PHRA and award Plaintiff reinstatement, damages for loss of wages, past and future, loss of future earnings, loss of career opportunities, loss of employee benefits, past and future, severe emotional distress, pain and suffering, embarrassment, humiliation, damage to reputation, court costs, expense of litigation, expert witness fees, reasonable attorney's fees, punitive damages, and prejudgment interest, as well as any other further relief the Court deems just and appropriate.

Count V

53. Plaintiff incorporates herein by reference as if specifically pleaded the allegations contained in Paragraphs 1-52.

- 54. On or about February 1, 2017, Defendant requested that Plaintiff move from the Account Representative position into the Cashier position in order to help Defendant with a staffing issue related to a co-worker's disability.
- 55. On or about February 13, 2017, Respondent demoted Plaintiff by placing Plaintiff permanently into the Cashier position.
- Plaintiff to work an additional ten (10) hours per week overtime to receive the same amount of compensation that Plaintiff had received in her salaried Account Representative position.
- 57. Defendant gave no reason for demoting the Plaintiff from the Account Representative to Cashier.
- 58. Account Representatives, Rachel Brillhart and Matt Henry, who had no known disabilities were not moved in order to help with staffing or demoted without reason.

WHEREFORE, Plaintiff respectfully requests judgment against Defendant in an amount that will fully compensate her for her injuries and damages for Defendant's violation of Plaintiff's rights under ADA, PHRA and award Plaintiff reinstatement, damages for loss of wages, past and future, loss of future earnings, loss of career opportunities, loss of employee benefits, past and future, severe emotional distress, pain and suffering, embarrassment, humiliation, damage to

reputation, court costs, expense of litigation, expert witness fees, reasonable attorney's fees, punitive damages, and prejudgment interest, as well as any other further relief the Court deems just and appropriate.

Count VI

- 59. Plaintiff incorporates herein by reference as if specifically pleaded the allegations contained in Paragraphs 1-58.
- 60. On or about March 3, 2017, Defendant terminated Plaintiff.
- 61. Defendant did not provide a reason for Plaintiff's termination.
- 62. Account Representative, Rachel Brillhart, with no known disabilities, had performance issues but Defendant did not discharge her.

WHEREFORE, Plaintiff respectfully requests judgment against Defendant in an amount that will fully compensate her for her injuries and damages for Defendant's violation of Plaintiff's rights under ADA, PHRA and award Plaintiff reinstatement, damages for loss of wages, past and future, loss of future earnings, loss of career opportunities, loss of employee benefits, past and future, severe emotional distress, pain and suffering, embarrassment, humiliation, damage to reputation, court costs, expense of litigation, expert witness fees, reasonable attorney's fees, punitive damages, and prejudgment interest, as well as any other further relief the Court deems just and appropriate.

Count VII

- 63. Plaintiff incorporates herein by reference as if specifically pleaded the allegations contained in Paragraphs 1-62.
- 64. In or around February 2017, Plaintiff requested the reasonable accommodation of being able to close her office door during work until her anxiety subsided after being subjected to her supervisor's (Mr. Zuckerman) behavior towards her and his subsequent actions.
- 65. Defendant terminated Plaintiff on March 3, 2017.
- 66. Defendant provided Plaintiff with no reason for her termination.
- 67. Defendant's actions were retaliatory because Defendant terminated Plaintiff less than one (1) month after my request for accommodation.

WHEREFORE, Plaintiff respectfully requests judgment against Defendant in an amount that will fully compensate her for her injuries and damages for Defendant's violation of Plaintiff's rights under ADA, PHRA and award Plaintiff reinstatement, damages for loss of wages, past and future, loss of future earnings, loss of career opportunities, loss of employee benefits, past and future, severe emotional distress, pain and suffering, embarrassment, humiliation, damage to reputation, court costs, expense of litigation, expert witness fees, reasonable attorney's fees, punitive damages, and prejudgment interest, as well as any other further relief the Court deems just and appropriate.

Respectfully submitted,

Date: 7/18/18

By:

Amanda Snoke Dubbs, Esq.

PA Id: 202254

294 Dew Drop Road

York, PA 17402

Telephone: (717)430-6730

Email: mandasnokedubbs@comcast.net

Verification

I, Kelly J. Keener, declare as follows:

- I have personal knowledge of the facts set forth in the foregoing complaint, and if called upon to testify I would competently testify as to the matters stated herein.
- 2. I verify under penalty of perjury under the laws of the United States of America that the factual statements in this Complaint are true and correct.

Executed on $\frac{7/8/8}{}$

Kelly J. Keener

EEOC Form 161-B (11/16)

U.S. EQUAL EMPLOYMENT OPPORTUNITY COMMISSION

NOTICE OF RIGHT TO SUE (ISSUED ON REQUEST)										
To: Kelly Keener 2530 Danielle Drive Dover, PA 17315			From:	Philadelphia Distric 801 Market Street Suite 1300 Philadelphia, PA 19						
	On behalf of person(s) aggrieved whose CONFIDENTIAL (29 CFR §1601.7(a))	e identity is								
EEOC Charg	e No.	EEOC Representative			Telephone No.					
17F-2018-	60195	Legal Unit			(215) 440-2828					
NOTICE ТО ТН	E PERSON AGGRIEVED:		(See also	the additional informati	ion enclosed with this form.)					
Title VII of the Act (GINA): been issued of your received.	the Civil Rights Act of 1964, the Am. This is your Notice of Right to Sue, is at your request. Your lawsuit under sipt of this notice; or your right to sue y be different.)	sued under Title VII, the Fitle VII, the ADA or GIN	ADA or GINA A must be file	hased on the above-red in a federal or state	numbered charge. It has te court <u>WITHIN 90 DAYS</u>					
X	More than 180 days have passed s	ince the filing of this cha	rge.							
	Less than 180 days have passed since the filing of this charge, but I have determined that it is unlikely that the EEOC will be able to complete its administrative processing within 180 days from the filing of this charge.									
X The EEOC is terminating its processing of this charge.										
The EEOC will continue to process this charge.										
Age Discrin 90 days afte your case:	nination in Employment Act (ADEA r you receive notice that we have com): You may sue under the pleted action on the cha	e ADEA at an arge. In this re	y time from 60 days af egard, the paragraph	ter the charge was filed until marked below applies to					
	The EEOC is closing your case. The 90 DAYS of your receipt of this N	nerefore, your lawsuit und lotice. Otherwise, your r	der the ADEA right to sue ba	must be filed in fede used on the above-num	ral or state court <u>WITHIN</u> abered charge will be lost.					
	The EEOC is continuing its handling you may file suit in federal or state			days have passed sinc	e the filing of the charge,					
in federal or	oct (EPA): You already have the right state court within 2 years (3 years for what occurred more than 2 years	villful violations) of the all	eged EPA und	derpayment. This mea	EPA suits must be brought ns that backpay due for					
If you file sui	t, based on this charge, please send a	copy of your court comp	laint to this off	ice.						
		On beh	alf of the Com	nmission	1					
		Junio	Killina		June 15, 2018					
Enclosures	(s)		Williamson, t Director		(Date Mailed)					
cc:	CONSOLIDATED SCRAP RESOUR	CES, INC.	294 De	a Snoke Dubbs, Esq. w Drop Rd PA 17402						
	Sahaun Hanr Eag									

Schaun Henr, Esq. McNees Wallace & Nurick LLC 100 Pine Street Harrisburg, PA 17108